



Information for clients

To register you can call us or come to our counseling reception in person. After your registration a consultant will contact you to make an appointment. We work with professional translators; no additional fees are charged for this;

All our employees are bound to professional discretion. We collaborate with doctors, schools etc. if it helps solving the problem. We always seek your approval beforehand.

Appointments must be cancelled at least 24 hours in advance. That way you enable another client to can get an appointment - especially for emergency cases. If you do not cancel an appointment in time, we also have to charge the full translator costs.

Costs

In the first consultation we will clarify the costs. Thanks to the financial support of the canton Basel-Stadt we can offer you a price within the scope of your financial possibilities. The mentioned numbers are guideline values.

Net income of the husband:

salary, pension, annuity, daily allowance
other benefits of the state

Net income of the wife:

salary, pension, annuity, daily allowance

+

Total net income:

=

Deduction for each child

up to 10 years = CHF 400.00
over 10 years = CHF 600.00

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Alimony deduction

-

Family net income

=

Family net income *	Costs per consultation – 50 minutes
under CHF 4'000	According to the agreement / at least CHF 10.—
CHF 4'000 – 4'499	CHF 50.—
CHF 4'500 – 4'999	CHF 60.—
CHF 5'000 – 5'499	CHF 70.—
CHF 5'500 – 5'999	CHF 80.—
CHF 6'000 – 6'499	CHF 95.—
CHF 6'500 – 6'999	CHF 110.—
CHF 7'000 - ...	CHF 130.—
over CHF 10'000	CHF 150.—

If you have an additional insurance at your health insurance, there is a possibility that the additional insurance will pay for some of the costs of the psychotherapy.

Additional Services	Costs
Debit / Financial restructuring	10% of the financial restructuring sum
Attandance of bankruptcy proceeding	1% of the financial restructuring sum (at least CHF 500.00 / max. CHF 1'000.00)
Income management as: Salary, pensions, complementary payments	1% of the net income of the household (at least CHF 50.00 per month)